

CB-1000 P/N ILK-CB1000-1



STATEMENT OF LIMITED WARRANTY

The limited warranty applicable to this product is set forth in USFilter Control Systems standard terms of sale that are made applicable to the purchase of the product.

INSTALLATION AND HAZARDOUS AREA WARNINGS

These products should not be used to replace proper safety interlocking. No software-based device (or any other solid-state device) should be designed to be responsible for the maintenance of consequential equipment or personnel safety. In particular, USFilter disclaims any responsibility for damages, either direct or consequential, that result from the use of this equipment in any application.

All power, input and output (I/O) wiring must be in accordance with the applicable hazardous area wiring methods and in accordance with the authority having jurisdiction.

WARNING – EXPLOSION HAZARD – SUBSTITUTION OF COMPONENTS MAY IMPAIR SUITABILITY FOR HAZARDOUS AREA APPLICATION.

WARNING – EXPLOSION HAZARD – WHEN IN HAZARDOUS LOCATIONS, DISCONNECT POWER BEFORE REPLACING OR WIRING MODULES.

WARNING – EXPLOSION HAZARD – DO NOT DISCONNECT EQUIPMENT UNLESS POWER HAS BEEN SWITCHED OFF OR THE AREA IS KNOWN TO BE NON-HAZARDOUS.

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Introduction

The CB1000 is a "smart," five-channel, intrinsically safe relay and pump controller. It has a long list of features that are needed for multiple pump applications. The CB1000 can indicate low, high and out-of-sequence alarms. It can do alternating pump control, non-alternating pump control, or alternating control with one non-alternating pump. The non-alternating pump can be used as either a jockey or emergency pump and can optionally start the non-alternating pump after every 50 cycles of the lead pump, to keep it working freely. Using the built-in DIP switches, individual pumps can be disabled when taken out of service for repair or maintenance.

The CB1000 has the following features and capabilities:

- ▶ High, Low and Out-Of-Sequence Alarms
- Variable Time Delay/Lag Pump Delay
- Separate Pump Stop
- Pump Alternation w/ or w/o Non-Alternating Pump
- Jockey or Emergency Pump
- Duplex, Triplex or Quadplex Pump Modes
- Pump Up or Pump Down Functions
- External Silence, Pump Inhibit and Alternation Configuration
- Five-Channel Relay

Quick Start

The CB1000 can operate as an intrinsically safe pump control for eight different pumping configurations. Duplex, Triplex, Quadplex and Duplex SPS (Separate Pump Stop) pumping modes are possible for either Pump Up or Pump Down applications. Refer to page 22 for the full description of five-channel relay operation.

Read **1. Pumping Modes**, page 6, for details of the features and mode descriptions of the unit.

- 1. If the desired pump configuration is known, follow Table 1 to the page showing the typical wiring diagram and setup for each mode.
- 2. If further description is needed in choosing which mode to use, see Table 2 and Table 3 to view the capabilities of each pumping mode and look at the typical wiring diagrams of the eight different pumping modes starting on page 11.
- 3. Once the desired configuration is determined, punch out and slide the correct card into the slot on the front of the CB1000 to display the input and output connections.

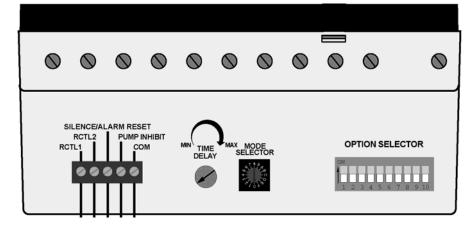
Mode Selector Switch Position	Mode Description	Page
0	5-Channel Relay – Mode 0	23
1	Duplex Pump Down – Mode 1	11
2	Triplex Pump Down – Mode 2	12
3	Quadplex Pump Down – Mode 3	13
4	Duplex SPS Pump Down – Mode 4	14
5	Duplex Pump Up – Mode 5	15
6	Triplex Pump Up – Mode 6	16
7	Quadplex Pump Up – Mode 7	17
8	Duplex SPS Pump Up – Mode 8	18

 Table 1. Mode Selector

Model Description

The CB1000 has three adjustable controls to set the mode of operation:

- 1. Mode Selector
- 2. Option Selector
- 3. Time Delay





To ensure proper initialization and operation, set the mode and option selectors before applying power to the unit.

Time Delay

The Time Delay can be set from 2-255 seconds this is a staging delay for all pumps including the Jockey/Emergency Pump. This delay prevents 2 or more pumps starting at the same time. This delay is also enforced after power-up.

Mode Selector

This dial is used to select the operation mode. A description of each mode is shown in Table 1. The capabilities of each pumping mode and the Non-Alternating Pump designations are shown in Table 2 below.

	Duplex	Triplex	Quadplex	Duplex SPS
# Pumps	2	3	4	2
High Alarm	Yes	*Yes	No	**Yes
Low Alarm	Yes	*Yes	No	**Yes
Out-of-Sequence Alarm	Yes	Yes	Yes	Yes
# Stop Floats	1	1	1	2
Pump Direction	Up/Down	Up/Down	Up/Down	Up/Down
Non-Alternating Start Float	Lag 1	Lag 2	Lag 3	N/A
Non-Alternation Pump	Pump 2	Pump 3	Pump 4	N/A
Alternator	Yes	Yes	Yes	Yes

Table 2. Mode Capabilities

* On a Triplex pump system, either a High or Low Alarm is available, but not both. See Triplex Mode description for more details.

** On a Duplex SPS system, a High Alarm is typical on a Pump Down application and a Low Alarm is typical on a Pump Up.

Option Selector

Table 2 describes the Option Selector for all pumping modes.

(Indicates the function is available for the pump mode)

Option Selector Position	Function Description	Duplex	Triplex	Quadplex	Duplex SPS (Separate Pump Stop)
1	High Alarm	•	*.		•
2	Low Alarm	•	*.		•
3	Pump 1	•	•	•	•
4	Pump 2	•	•	•	•
5	Pump 3		•	•	
6	Pump 4			•	
7	Audible Alarm Relay State/Fail Safe	•	•	•	
8	Alternator Select 0, (ALS-0, see Table 4)	•	•	•	•
9	Alternator Select 1, (ALS-1, see Table 4)	•	•	•	•
10	Alternator Select 2, (ALS-2, see Table 4)	•	•	•	•

Table 3. Option Selector

* On a Triplex pump system, either a High or Low Alarm is available, but not both. See Triplex Mode description for more details.

1. Pumping Modes

Duplex

In a Duplex mode, two pumps are used with one Stop Float and High and Low Alarms.

Triplex: High/Low Alarm

In a Triplex mode, three pumps are used with one Stop Float.

In a **Triplex Pump Down** mode, a High Alarm is the typical configuration with the Option Selector switches 1=ON (High Alarm) and 2=OFF (Low Alarm).

If a Low Alarm is desired, the alarm float must be moved to the position in the tank below the Stop Float and Option Selector switches must be 1=OFF and 2=ON.

In a **Triplex Pump Up** mode, a Low Alarm is the typical configuration with the Option Selector switches 1=OFF (High Alarm) and 2=ON (Low Alarm).

If a High Alarm is desired, the alarm float must be moved to the position in the tank above the Stop Float and Option Selector switches must be 1=ON and 2=OFF

Quadplex

In a Quadplex mode, four pumps are used with one Stop Float and no alarms floats.

Separate Pump Stop (SPS)

In the Duplex SPS mode, both the Lead and Lag pumps have their own stop floats.

In an **SPS Pump Down** mode, a **High Alarm** is the typical configuration with Option Selector switches 1=ON (High Alarm) and 2=OFF (Low Alarm).

If a Low Alarm is desired, the alarm float must be moved to the position in the tank below the Lead Stop Float, and Option Selector switches must be 1=OFF, and 2=ON.

In an SPS Pump Up mode, a Low Alarm is the typical configuration with Option Selector switches 1=OFF (High Alarm) and 2=ON (Low Alarm).

If a **High Alarm** is desired, the alarm float must be moved to the position in the tank above the Lead Stop Float, and Option Selector switches must be 1=ON and 2=OFF.

2. CB1000 Functions

High Alarm

The **High Alarm** is activated when the High Alarm Float closes, indicating the pumps are unable to keep the water level down on a **Pump Down** application. If the High Alarm Float closes at any time, all pumps will turn on, bypassing the 10-second out-of-sequence trip delay, and the adjustable Time Delay.

If a **High Alarm** is used on a **Pump Up** application, the alarm will be activated when the High Alarm Float closes indicating the water level has been pumped too high, possibly due to a defective Stop Float, and will turn off all pumps.

During a High or Low Alarm, the Alarm LED and Audible Alarm LED will be on. If the High or Low Alarm condition ends, the Audible Alarm will turn off and the Alarm LED will flash indicating the alarm had occurred, but is not present now. If the High or Low Alarm occurs again, the Audible Alarm LED will turn on again, but the Alarm LED will remain flashing.

The unit must be silenced or have its power cycled to clear the flashing alarm LEDs.

Low Alarm

The **Low Alarm** is activated when the Low Alarm Float opens indicating the pumps are unable to keep the water level up on a **Pump Up** application. If the Pump Up Low Alarm Float opens at any time, except if a High Alarm is activated, all pumps will turn on.

If a Low Alarm is used on a Pump Down application, the alarm will be activated when the Low Alarm Float opens indicating the water level has been pumped too low. This may be a result of a defective stop float. The Low Alarm will not turn off the pumps though, but will activate the low alarm relay; another form of pump-dry protection may be required.

Out-of-Sequence Alarm

When a float in the series does not open or close in sequence, the Audible Alarm will be activated and input LED(s) will flash until the unit's 7

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power is cycled. An out-of-sequence condition has to exist for 10 seconds before the CB1000 will alarm. When the stop float fails open in pump down mode or closed in pump up mode, an Out-of-Sequence Alarm will NOT occur and pumps will not turn on with floats. In this case, all pumps will turn on when the High/Low Alarm is activated. Thus, in Quadplex mode, pumps will never turn on if the Stop Float malfunctions.

Audible Alarm

The Audible Alarm is activated when a High, Low or Out-of Sequence Alarm occurs. The Audible Alarm will turn off when there is no longer high or low alarms or if the unit is silenced.

Audible Alarm Logic/Fail-Safe

The Audible Alarm relay can be configured to operate in either a Fail-Safe mode (position 7=ON), or a Non Fail-Safe mode (position 7=OFF). In Fail-Safe mode, the NC (Normally Closed) contacts will be **open** during normal operation and closed during an alarm. In Non Fail-Safe mode, the NC contacts will be **closed** during normal operation and open during an alarm.

Clearing Alarms

The external Silence / Alarm Reset button will clear the Audible Alarm. Cycling power will clear Out-of-Sequence Alarms.

Alternation

The CB1000 is equipped with a built-in alternator that determines which pump will start each pumping cycle. This alternator is configured using switches ALS-0, ALS-1 and ALS-2 of the Option Selector.

Function	ALS-0 Position 8	ALS-1 Position 9	ALS-2 Position 10
Alternation On	ON	ON	ON
Alternation On	OFF	ON	ON
Alternation On, Non- Alternating Pump Enabled (1)	*ON	OFF	OFF
Alternation On, Non- Alternating Pump Enabled (1)	**OFF	OFF	OFF
Alternation Off, Force Pump 1 as Lead	OFF	ON	OFF
Alternation Off, Force Pump 2 as Lead	OFF	OFF	ON
Alternation Off, Force Pump 3 as Lead (2)	ON	ON	OFF
Alternation Off, Force Pump 4 as Lead (3)	ON	OFF	ON

Table 4. Alternator Options

Note (1) In Duplex Mode, this setting is the same as Alternation On.

- Note (2) In Duplex Mode, this will force Pump 1 as lead and will cycle Pump 2 every 50 cycles of the lead pump
- Note (3) In Duplex Mode, this will force Pump 2 as lead and will cycle Pump 1 every 50 cycles of the lead pump

* If ALS-0 is ON in this mode, the Non-Alternating Pump will cycle when the Non-Alternating Float changes state, or after 50 cycles of the Lead Float.

** If ALS-0 is OFF the Non-Alternating Pump will cycle only when the Non-Alternating Float changes state.

Alternation On

When the alternator is on, each pump will be alternated as the Lead Pump (see Table 5).

	Cycle 1	Cycle 2	Cycle 3	Cycle 4	Cycle 5
Pump 1	Lead	Lag 3	Lag 2	Lag 1	Lead
Pump 2	Lag 1	Lead	Lag 3	Lag 2	Lag 1
Pump 3	Lag 2	Lag 1	Lead	Lag 3	Lag 2
Pump 4	Lag 3	Lag 2	Lag 1	Lead	Lag 3

 Table 5. Pump Sequence

Alternation On, Non-Alternating Pump Enabled

The Triplex and Quadplex pump modes are equipped with an optional Non-Alternating Pump. This pump will **not** be included in the normal pump alternation sequence when ALS-1 and ALS-2 (positions 9 and 10) are both OFF. If ALS-0 (position 8) is ON, the Non-Alternating Pump will cycle when the Non-Alternating Float changes state or after every 50 cycles of the Lead Float. If ALS-0 is OFF, the Non-Alternating Pump will only cycle if the Non-Alternating Float changes state.

The last pump in the float sequence (highest #) is the Non-Alternating Pump and can be used as either a jockey or emergency pump. (See Table 2, page 5 for Non-Alternating Pump and Float details for each pumping mode.)

A **Jockey Pump** is typically a smaller pump that will always be used first in the pump sequence. In order to implement a jockey pump; the Non-Alternating Pump Float must be moved in the tank to just above the Stop Float in a Pump Down system, and to just below the Stop Float in a Pump Up system. See Figure 9 (page 19), an example wiring diagram using a Jockey Pump in a Duplex Pump Down system.

An **Emergency Pump** is usually a larger pump that is always used last. In order to implement an emergency pump; the Non-Alternating Pump is already the last pump in the sequence so there is no need to move the float. See Figure 10 (page 20), an example wiring diagram using an Emergency Pump in a Duplex Pump Down system.

Alternation Off

When the alternator is off, a Lead Pump can be forced by setting ALS-0, 1 & 2 (see Table 4). The remaining pumps will start in a sequential order as each float opens/closes.

Disabling Pumps

Using the built-in DIP switches, individual pumps can be disabled, when taken out of service for repair or maintenance.

WARNING !

UNEXPECTED OUTPUT ACTUATION CAN OCCUR. Use hard-wired safety interlocks where personnel and/or equipment hazards exist. Failure to follow this instruction can result in death, injury or equipment damage.

External Inputs

A five-pin connector is provided for optional external inputs.

External Silence / Alarm Reset

This input allows for an external NO (Normally Open) pushbutton that will silence audible alarms and clear flashing alarm lights.

• Pump Inhibit Mode

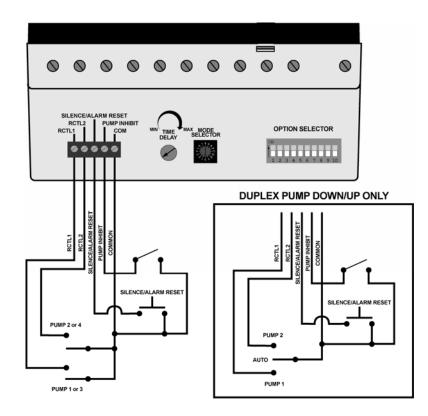
When closed, this will stop all currently running pumps. When it is opened, all necessary pumps will restart with appropriate time delays. Corresponding LEDs will flash when pumps are inhibited. Alarms still function when Inhibit Mode is activated.

External Alternation Configuration

For Duplex Mode, a SPDT (Single Pole Double Throw) switch can be connected to close RTCL1 or RTCL2 (remote controls) to force Pump 1 or 2 as the Lead Pump. **Option Selector Positions 8, 9 & 10 must be OFF.** If the switch is in the middle position, pumps will be in alternation mode.

For Triplex and Quadplex Modes, two SPST (Single Pole Single Throw) switches can be connected to force Pump 1,2,3 or 4 to be the Lead Pump. **Option Selector Positions 9 & 10 must be OFF.**

To force Pump 1 or 2 as Lead, **Position 8 must be OFF.** To force Pump 3 or 4 as Lead, **Position 8 must be ON.** For alternation mode, close both RTCL1 and RTCL2.



3. Wiring Diagrams

The following Figures 1-10, show typical wiring diagrams for all pumping modes available for the CB1000.

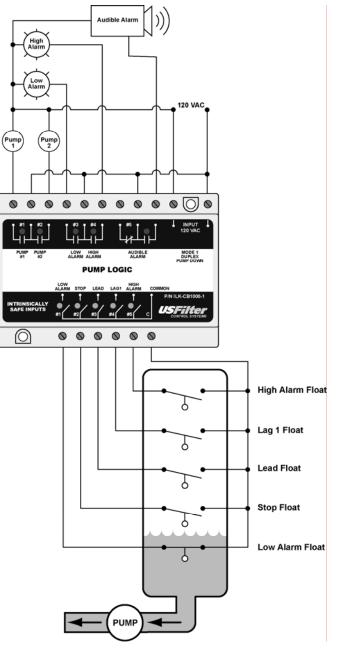


Figure 1. Typical Wiring for Duplex Pump Down - Mode 1

		Switch State
Mode Selector Switch		1
Time Delay Adjustment		MIN.
Option Selector Switch		
1	High Alarm	ON
2	Low Alarm	ON
3	Pump 1	ON
4	Pump 2	ON
5	Pump 3	NA
6	Pump 4	NA
7	Fail-Safe	OFF
8	ALS-0	ON
9	ALS-1	ON
10	ALS-2	ON

Table 6. Typical Duplex Pump Down Setup

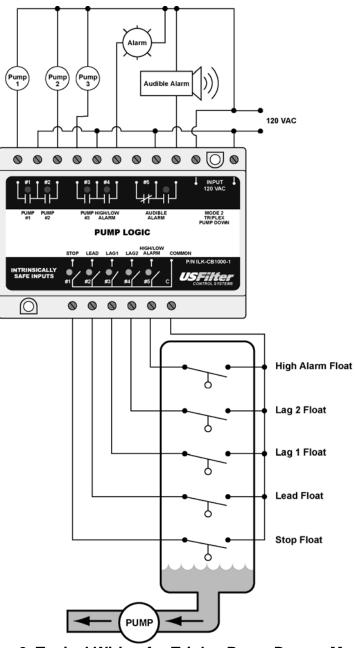


Figure 2. Typical Wiring for Triplex Pump Down - Mode 2

		Switch State
Mode Selector Switch		2
Time Delay Adjustment		MIN.
Option Selector Switch		
1	High Alarm	ON
2	Low Alarm	OFF
3	Pump 1	ON
4	Pump 2	ON
5	Pump 3	ON
6	Pump 4	NA
7	Fail-Safe	OFF
8	ALS-0	ON
9	ALS-1	ON
10	ALS-2	ON

Table 7. Typical Triplex Pump Down Setup

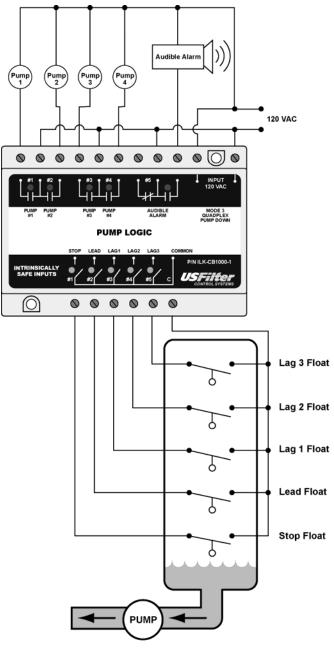


Figure 3. Typical Wiring for Quadplex Pump Down - Mode 3

		Switch State
Mode Selector Switch		3
Time Delay Adjustment		MIN.
Option Selector Switch		
1	High Alarm	NA
2	Low Alarm	NA
3	Pump 1	ON
4	Pump 2	ON
5	Pump 3	ON
6	Pump 4	ON
7	Fail-Safe	OFF
8	ALS-0	ON
9	ALS-1	ON
10	ALS-2	ON

Table 8. Typical Quadplex Pump Down Setup

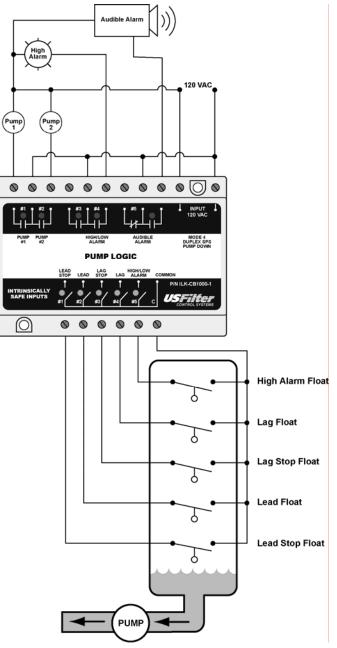


Figure 4. Typical Wiring for Duplex SPS Pump Down - Mode 4

		Switch State
Mode Selector Switch		4
Time Delay Adjustment		MIN.
Option Selector Switch		
1	High Alarm	ON
2	Low Alarm	OFF
3	Pump 1	ON
4	Pump 2	ON
5	Pump 3	NA
6	Pump 4	NA
7	Fail-Safe	OFF
8	ALS-0	ON
9	ALS-1	ON
10	ALS-2	ON

Table 9. Typical Duplex SPS Pump Down Setup

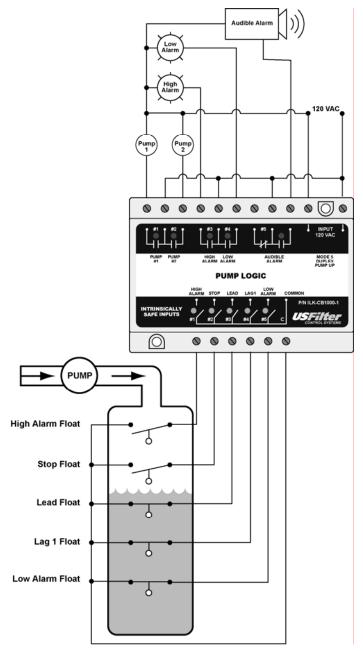


Figure 5. Typical Wiring for Duplex Pump Up - Mode 5

		Switch State
Mode Selector Switch		5
Time Delay Adjustment		MIN.
Option Selector Switch		
1	High Alarm	ON
2	Low Alarm	ON
3	Pump 1	ON
4	Pump 2	ON
5	Pump 3	NA
6	Pump 4	NA
7	Fail-Safe	OFF
8	ALS-0	ON
9	ALS-1	ON
10	ALS-2	ON

Table 10. Typical Duplex Pump Up Setup

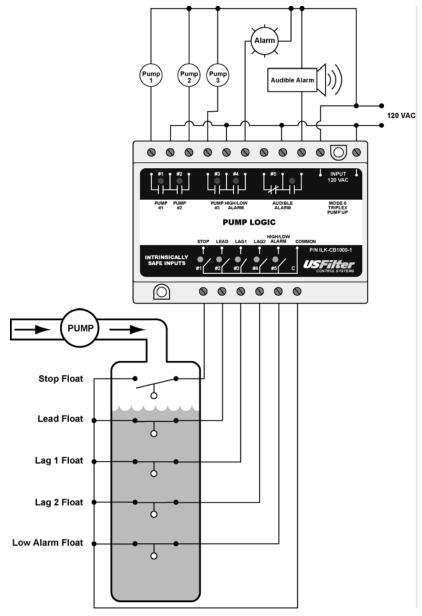


Figure 6. Typical Wiring for Triplex Pump Up - Mode 6

		Switch State
Mode Selector Switch		6
Time Delay Adjustment		MIN.
Option Selector Switch		
1	High Alarm	OFF
2	Low Alarm	ON
3	Pump 1	ON
4	Pump 2	ON
5	Pump 3	ON
6	Pump 4	NA
7	Fail-Safe	OFF
8	ALS-0	ON
9	ALS-1	ON
10	ALS-2	ON

Table 11. Typical Triplex Pump Up Setup

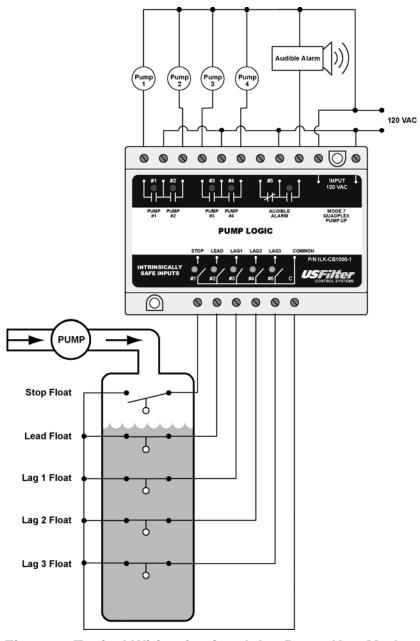


Figure 7. Typical Wiring for Quadplex Pump Up - Mode 7

Mode Selector Switch		7
Time Delay Adjustment		MIN.
Option Selector Switch		
1	High Alarm	NA
2	Low Alarm	NA
3	Pump 1	ON
4	Pump 2	ON
5	Pump 3	ON
6	Pump 4	ON
7	Fail-Safe	OFF
8	ALS-0	ON
9	ALS-1	ON
10	ALS-2	ON

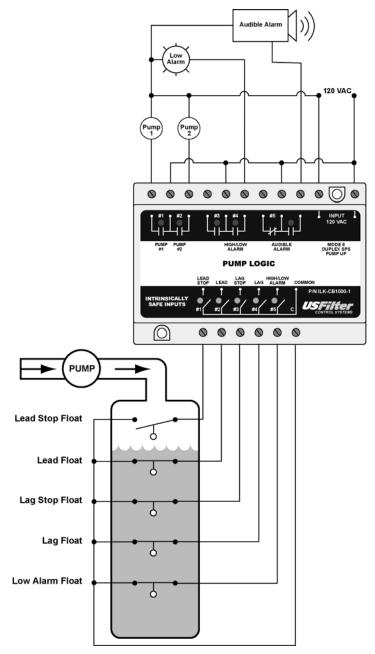


Figure 8. Typical Wiring for Duplex SPS Pump Up - Mode 8

		Switch State
Mode Selector Switch		8
Time Delay Adjustment		MIN.
Option Selector Switch		
1	High Alarm	OFF
2	Low Alarm	ON
3	Pump 1	ON
4	Pump 2	ON
5	Pump 3	NA
6	Pump 4	NA
7	Fail-Safe	OFF
8	ALS-0	ON
9	ALS-1	ON
10	ALS-2	ON

Table 13. Typical Duplex SPS Pump Up Setup

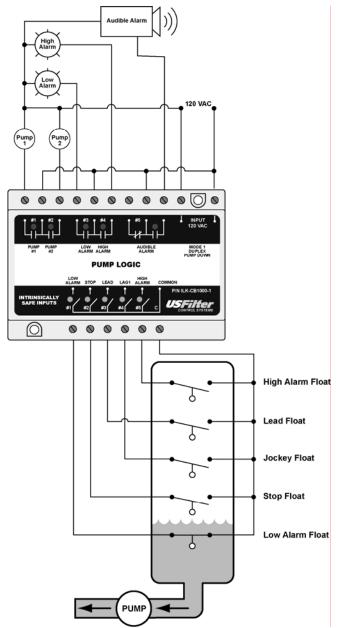


Figure 9. Typical Wiring for Duplex Pump Down with a Jockey Pump - Mode 1

		Switch State
Mode Selector Switch		1
Time Delay Adjustment		MIN.
Option Selector Switch		
1	High Alarm	ON
2	Low Alarm	ON
3	Pump 1	ON
4	Pump 2	ON
5	Pump 3	NA
6	Pump 4	NA
7	Fail-Safe	OFF
8	ALS-0	OFF
9	ALS-1	ON
10	ALS-2	OFF

Table 14. Typical Duplex Pump Down w/ Jockey Setup

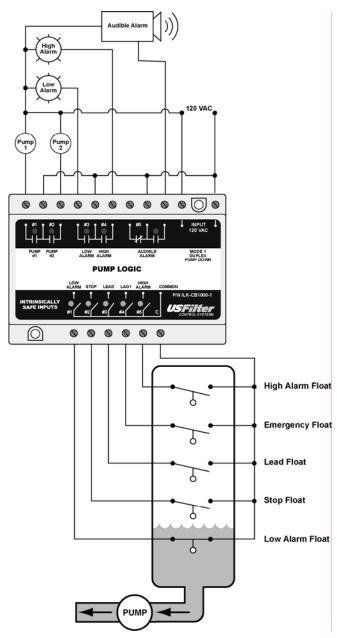


Figure 10. Typical Wiring for Duplex Pump Down with an Emergency Pump - Mode 1

		Switch State
Mode Selector Switch		1
Time Delay Adjustment		MIN.
Option Selector Switch		
1	High Alarm	ON
2	Low Alarm	ON
3	Pump 1	ON
4	Pump 2	ON
5	Pump 3	NA
6	Pump 4	NA
7	Fail-Safe	OFF
8	ALS-0	OFF
9	ALS-1	OFF
10	ALS-2	ON

Table 15. Typical Duplex Pump Down Setup

Notes

4. Five-Channel Relay Mode

Some unique features of the Five-Channel Relay mode are described below. To use the CB1000 in this mode, the Mode Selector dial must be set to position 0.

Option Selector Position	Function Description	ON Function	OFF Function
1	Enables Channel 2 Latch	Channel 1 and 2 function normally	Channel 1 Latches Channel 2
2	Enables Channel 4 Latch	Channel 3 and 4 function normally	Channel 3 Latches Channel 4
3	Relay 1 Logic	Positive	Negative
4	Relay 2 Logic	Positive	Negative
5	Relay 3 Logic	Positive	Negative
6	Relay 4 Logic	Positive	Negative
7	Relay 5 Logic	Positive	Negative
8	Selects Make/Break	Delay-On-Break	Delay-On-Make
9	Enables Delay-On- Make/Break Timer	Make/Break Timer Disabled	Make/Break Timer Enabled
10	Not Used		

Positive/Negative Logic

Using **positive logic** will give the same output as input – if the input is closed, the corresponding output relay will also be closed.

If using **negative logic**, the output will be the opposite of the input – if the input is closed, the output relay will be open.

Latched Output

Relays 2 and 4 can be configured as latched relays. Input 2 will cause relay 2 to close, but this relay will not open until input 1 opens. Relay 4 will close when input 4 closes, but will not open until input 3 opens.

Time Delay Output

Relay 5 can be configured as a Delay-On-Make or a Delay-On-Break time delay output. All timing starts when the input switch opens or closes. The time base for this output is adjustable using the Time Delay knob and ranges from 2-255 seconds.

Delay-On-Make

If Input 5 closes, the time delay will start and LED 5 will flash. Once the time delay has expired, Output Relay 5 will close and the LED will be on. If Input 5 opens at any point during the timing cycle, the time delay stops and Output Relay 5 remains open.

Delay-On-Break

If Input 5 opens, the time delay will start and LED 5 will flash. Once the time delay has expired, Output Relay 5 will open and the LED will be off. If Input 5 closes at any point during the timing cycle, the time delay stops and Output Relay 5 remains closed.

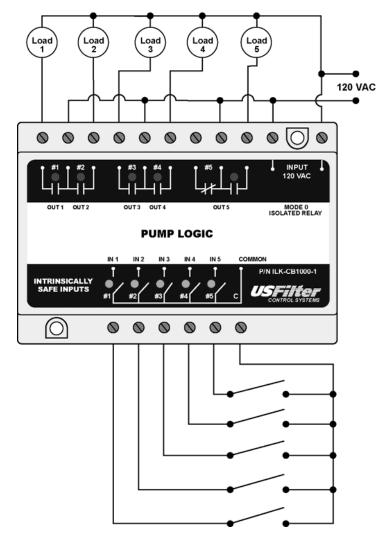


Figure 11. Typical Wiring for 5-channel Relay - Mode 0

Notes

Model CB100	00 Specifications
Control Voltage	108-132VAC
Frequency	50/60 Hz
Power	4 Watts max.
Adjustments	
Time Delay/Lag Pump Delay	2-255 sec.
	0-8
Mode Selector	(9-F: force mode 0)
Option Selector	1-10 OFF or ON
Silence Button	Dry Input Only/Non IS
Pump Inhibit	Dry Input Only/Non IS
External Alternation Configuration	ALS-1
External Alternation Configuration	ALS-2
Pumping Modes Available	1
Duplex Pump Down	2 Pumps w/ High and Low Alarms
Triplex Pump Down	3 Pumps w/ High Alarm (typical)
Quadplex Pump Down	4 Pumps
Duplex Pump Down SPS	2 Pumps w/ High Alarm (typical)
(Separate Pump Stop)	2 Stop Floats
Duplex Pump Up	2 Pumps w/ High and Low Alarms
Triplex Pump Up	3 Pumps w/ Low Alarm (typical)
Quadplex Pump Up	4 Pumps
Duplex Pump Up SPS	2 Pumps w/ Low Alarm (typical)
(Separate Pump Stop)	2 Stop Floats
5-Channel Relay Mode	
5-Channel	1 Relay Latched/Time Delay Output
Operating Temperature	-20 to 55°C
Terminals	1
Wire AWG	12-20 AWG
Torque	6 inlbs.
Relay Contacts	
	B 300 or 480VA @ 240VAC, Pilot Duty
	240VAC, 7A max. General Purpose
Pump Inrush Delay	2 sec.
Entity Parameters	2 366.
	Voc=16.8 V
	I _{SC} =1.7 mA
	L _a =0 C _a =0
Provides Intrinsically Safe Circuits	
•	
in the Following Locations:	
	Class I Groups A, B, C, D Class II Groups E, F, G
Otom doudo Do	Class III
Standards Passed	
Electrostatic Discharge (ESD)	IEC 61000-4-2, Level 3, 6 kV contact, 8 kV air
Radio Frequency Immunity (RFI)	IEC 61000-4-2, Level 3, 10V/m
Fast Transients	IEC 61000-4-4, Level 3, 4 kV input power

Product Support

To obtain technical support or service for USFilter Control Systems products, contact your local USFCS representative. For factory support contact USFilter Control Systems and ask for technical support. Our phone numbers are:

Phone: (800) 224-9474 Local: (651) 766-2700 Fax: (651) 766-2754 Email: cs.technical.support@usfilter.com

Our mailing address is:

USFilter Control Systems 1239 Willow Lake Blvd Vadnais Heights, MN 55110

Product Service

For product service outside the warranty, contact your local USFCS representative. For more information on USFCS parts replacement, contact the factory directly at 1-800-224-9474 and ask to speak with a customer service representative.

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